

Welcome to StayFi

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A Note from Our Founder

Welcome to the StayFi community! Our mission is to empower every short-term rental operator with the technology to achieve a vibrant, independent, and more profitable brand. Please don't hesitate to reach out to support@stayfi.com if you have any questions about how to make the most of StayFi.

- Arthur Colker, CEO

Device Components

Installation Notes

Your Access Point (AP) is managed through your stayfi.com account. If you do not have an account yet, please sign up at stayfi.com. Then email support@stayfi.com so we can assign your AP to your new account.

1.



OR



2.



OR



**PoE (Power over Ethernet)
Adapter (may be white or black)**

3.



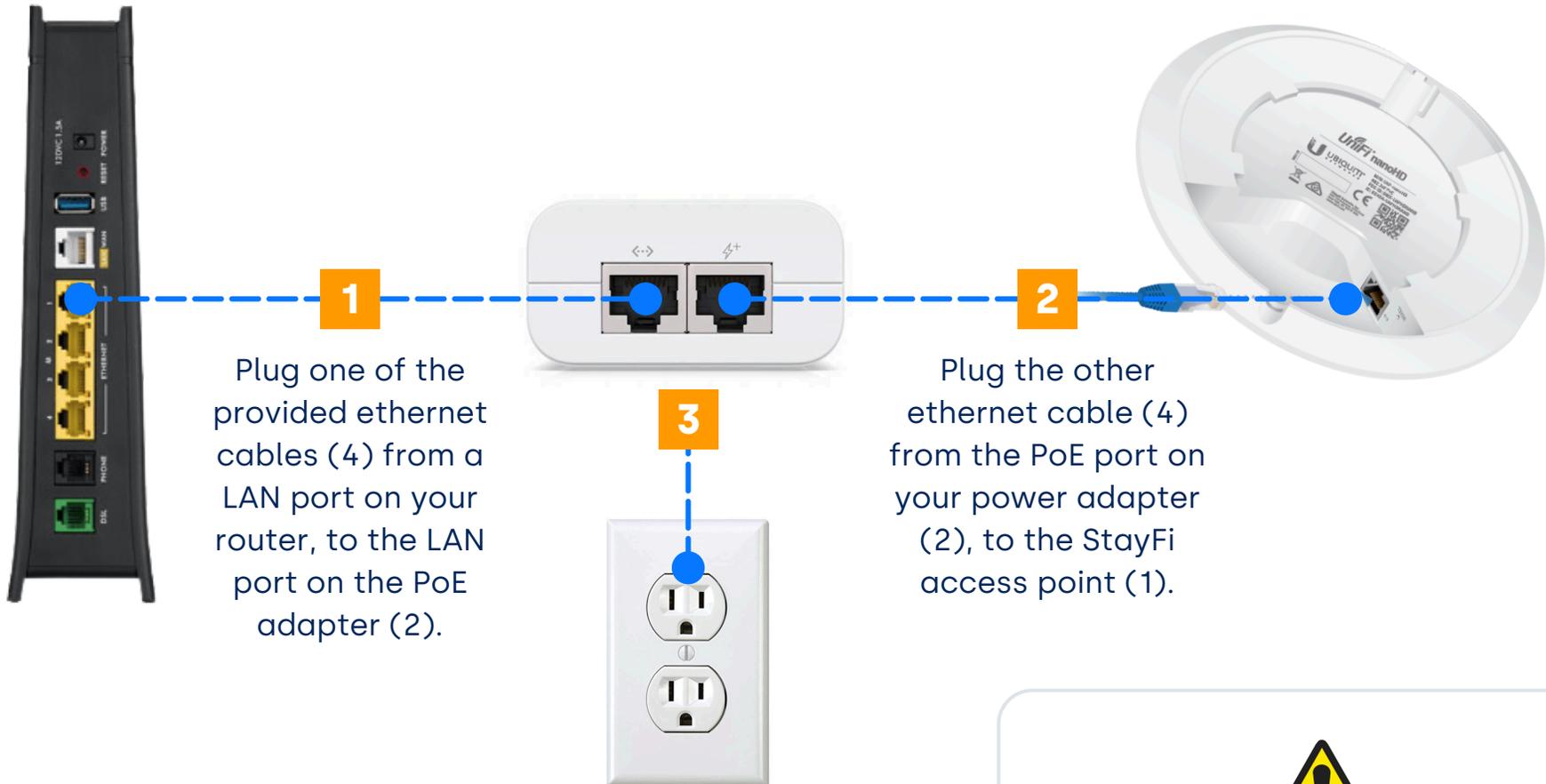
**PoE Injector
Outlet Cord**

4.



Two Ethernet Cables

Wired Access Point Installation



1 Plug one of the provided ethernet cables (4) from a LAN port on your router, to the LAN port on the PoE adapter (2).

2 Plug the other ethernet cable (4) from the PoE port on your power adapter (2), to the StayFi access point (1).

3 Plug the power adapter (2, 3) into an outlet for power.

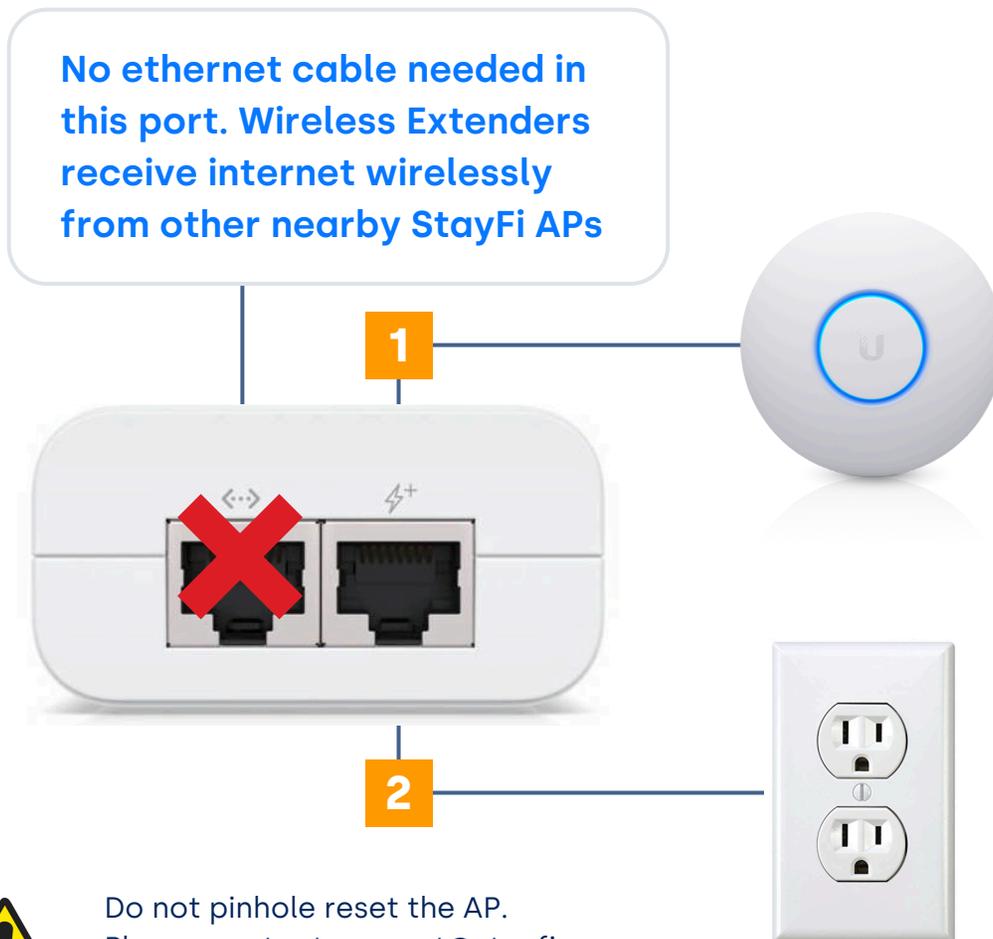


Do not pinhole reset the AP.
Please contact support@stayfi.com
with questions.

Wireless Extender Access Point Installation

Disclaimer: In order to have a wireless extender set up, you will need to have at least one AP hardwired to your router.

(See instructions on previous page.)



- 1 Plug in ethernet cable 1 from the PoE port into the AP.
- 2 Plug the PoE adaptor into an outlet for power.

INSTALLATION TIPS

- If the extender AP is too far from another StayFi AP, it may not connect. In this case it will blink blue every 5 seconds which means it is not receiving internet from a nearby AP.
- You can check the signal strength that an extender AP is receiving in your StayFi account. Go to the Access Points page, Active and Assign the AP so see the signal strength. If the signal strength is showing as a yellow warning, try moving it closer to the uplink AP to improve the wireless connection.



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with questions.

Access Point Assignment

If the access point has been installed following the instructions on the previous page, it should be powered on, and appearing with a solid **BLUE** light.

If the access point is not powered on, please refer to the previous page to ensure the setup is correct.



Finally, log into your StayFi account, and on the Access Points page, you can activate and assign your equipment to the desired property.

The screenshot shows the StayFi dashboard with a sidebar on the left containing navigation items: Get Started, Dashboard, Properties, Guest List, Splash Pages, Integrations, Email Marketing, Text Marketing, Wireless Networks, and Access Points (highlighted with a red circle). The main content area is titled 'Access Points' and includes a 'Set Up Offline Alerts' button. Under 'Unassigned Access Points', there is a table with the following data:

Device	Status
U6-LR 60:22:32:8e:92:75 WiFi 6 Long Range AP	Disconnected Activate

Below this is the 'Assigned Access Points' section, which is currently empty.



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Other Tips

- The PoE adaptor we provide may vary in size, color, or shape. Please reference figure a. for examples or PoE variants.
- The AP will not work if it is connected directly to a modem. It needs to be connected to a router or modem/router combo. Many internet companies provide a modem/router combo unit, however, if you have a separate modem and router, connect the AP to the router, not the modem. Log into your StayFi account to activate and assign the AP to the property where it is located. Then you may see a yellow "Connected to Modem" warning if the AP is plugged directly into a modem instead of a router.
- The MAC address on the back of the access point can be used to identify the device. The MAC address is a 12 character alphanumeric ID. On some AP models, the last 3 characters may be larger than the first 9.



Earn More With StayFi

Affiliate & Testimonial Program

Join Our Affiliate Program

And earn 20% of monthly subscription revenue!

Our affiliates enjoy 20% of the recurring revenue from their referrals for 12 months and receive a unique promo code for 50% Off their referrals first 3 months with StayFi.

Go to https://bit.ly/StayFi_Referral or scan the QR below:



Leave a Testimonial

And get 50% off your next month of service!

We love to hear from our customers to see how StayFi is performing. Fill out our testimonial submission form and get 50% off your next month of service!

Go to https://bit.ly/Stayfi_testimonial or scan the QR below:



Installing the WiFi 5 Mesh AP - Part 1

Assembling your Access Point

1



2



3

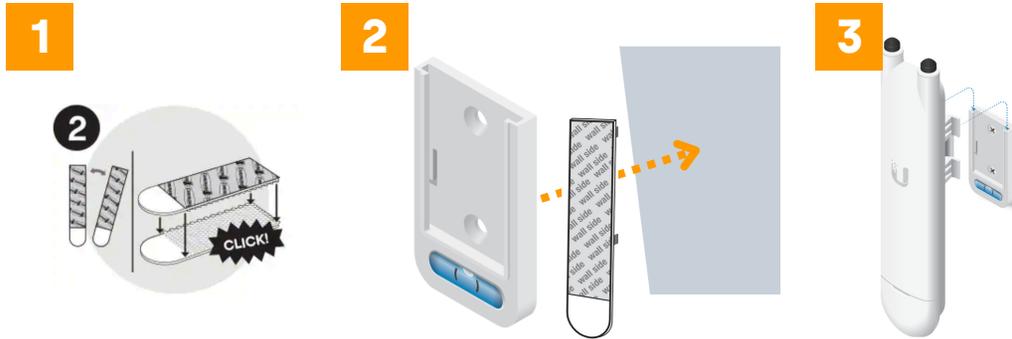


1. Remove the black boot covers.
2. Screw in the antennas.
3. Position the antennas at a 45-degree angle.

Installing the WiFi 5 Mesh AP - Part 2

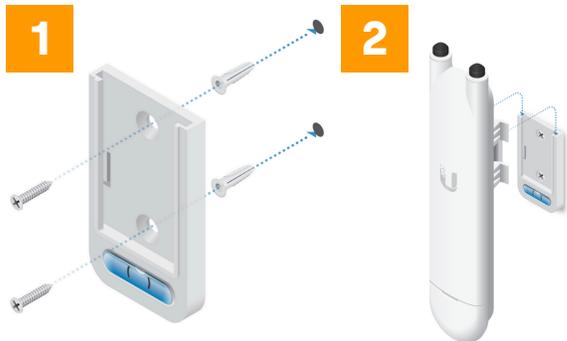
Mounting your Access Point

Wall-mounting with Command Strips



1. Separate two command strips and press them together until they click.
2. Remove one of the liners and press onto the back side of the Wall Mount Bracket for 30 seconds. Remove the other liner, and press firmly against the wall for another 30 seconds.
3. Slide the mounting tabs into the channel slots until it locks into place.

Wall-mounting with Screws



1. Place the Wall Mount Bracket at the desired location on the wall. Ensure the level is plumb and mark the two screw holes on the wall. Drill out the holes using a 6 mm drill bit. Insert a Screw Anchor into each hole. Secure the Wall Mount Bracket with two Screws.
2. Slide the mounting tabs into the channel slots until it locks into place.

Pole-mounting with zip ties



1. Insert a Zip Tie through the slot of the mount bracket on the back of the UniFi AP.
2. Position the UniFi AP at the desired location on the pole and then fasten the Zip Tie around the pole. Fasten the second Zip Tie in the same manner.

Installing the WiFi 5 Mesh AP - Part 3

Powering your Access Point



1. Slide the Port Cover down to remove it.
2. Remove the Cable Grommet. Slide an Ethernet cable through the Cable Grommet and connect the cable to the Ethernet port. Ensure that the Cable Grommet is securely back in place, and then replace the Port Cover.
3. Plug an ethernet cable from the AP into the PoE port of the Power Adapter.
 - Check **Figure a** on the **Other Tips** page to identify the correct port
4. Plug an ethernet cable from your router into the LAN port of the Power Adapter.
 - *If you're using this AP as a wireless extender, skip this step.* Check **Figure a** on the **Other Tips** page to identify the correct port
5. Plug the Power Adapter into an outlet for power.
 - *If needed, you can use the extra Command Strips to wall-mount the power adapter*
6. The status led light on the right side of the device should be a solid **BLUE**



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